

ORIGINAL	
N.H.P.U.C. Case No.	DE 12-295
Exhibit No.	16
Witness	Panel 2
DO NOT REMOVE FROM FILE	

Public Service Company of New Hampshire  
Docket No. DE 12-295

Data Request PNE-01

Dated: 08/07/2013

Q-PNE-009-SP01

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Witness: Charles R. Goodwin, Heather M. Tebbetts  
Request from: Power New England

**Question:**

Do the following utility companies – Connecticut Light & Power, Western Massachusetts Electric Company, NSTAR – charge competitive electric power suppliers fees or charges similar to the \$5.00 Selection Charge, \$0.50 per bill billing and payment service charge, and 0.252% collection service charged by PSNH to competitive electric power suppliers in NH?

**Response:**

Original response: Objection: PSNH objects to the question as seeking information that is irrelevant to this proceeding and beyond the scope of the current proceeding. Moreover, the question is not reasonably calculated to lead to the production of evidence admissible in this proceeding.

Supplemental response:

See attached spreadsheet for charges assessed to suppliers by Northeast Utilities companies.

**Supplier Service Charge Matrix**

Charges	Boston Edison Co.		Cambridge Electric		Commonwealth Elec.		CL&P		PSNH		WMECO	
	One Time	Monthly	One Time	Monthly	One Time	Monthly	One Time	Monthly	One Time	Monthly	One Time	Monthly
<b>General Services</b>												
Customer List							\$322.03 / list					
Customer Historic Interval Data							\$86.09 / req.		No charge - Usage Data		No Charge	
Customer Load Analysis							N/A		\$60.00 / hr		No Charge	
Customer Service							\$3.01 / min.		\$1.10 / min.		See Call Center Support	
Customer Change of Supplier							No Charge		\$5.00 / req.			
Supplier Billing Services							No Charge		\$0.50 / bill	\$100.00		
Supplier Collection Services							No Charge		0.252% of total receivables			
Supplier Initiation							\$3,189.13				See Referral Program	
<b>Competitive Supplier Referral Program</b>												
Referral Program Admin.		\$18,807		\$18,807		\$18,807			N/Appl.			\$19,500
Call Center Support		No Charge		No Charge		No Charge			N/Appl.			\$34,000
Bill Inserts (per insert)												
Single Panel	\$15,300		\$15,300		\$15,300			N/Appl.				\$30,500
Three Panel	\$37,300		\$37,300		\$37,300			N/Appl.				\$35,100
<b>Special or Off-Cycle Meter Reading</b>												
a. per residential meter							\$19.93				\$20.00	-
b. per C/I meter							\$24.04				\$24.00	-
Supplier Rate Maintenance / Error Correction							\$67.87		\$50.00 / hr			
Non-Standard Rate Structures							By Quote		\$95.00 / hr			
<b>Restructuring Related or Supplier Requested Meter Test</b>												
a. per NU residential meter							\$76.57					
b. per NU C/I meter							\$77.99					
c. non NU meter tested at customer's location							By Quote					
<b>Interval Data Provision</b>												
a. One time static view - monthly interval data							\$50.00		\$50.00 / req.			
b. 12-month fluid view - monthly interval data							\$300.00			\$25.00 / mo.		
Special Request							By Agreement		By Agreement			
<b>Extended Metering Options</b>												
Pulse output							\$387.99		\$240 / Meter		\$376.00	-
Phone AMR without pulse							\$586.91		\$148 / Tele. Line		\$470.00	-
Phone AMR without pulse, Late Night							N/App.	N/App.			\$575.00	\$5.00
Phone AMR with pulse output							\$717.99				\$601.00	-
Phone AMR with pulse output, Late Night							N/App.	N/App.			\$706.00	\$5.00
<b>Electronic Data Interchange Fees (p.10, part 4F)</b>												
additional postage charge		as incurred		as incurred		as incurred			as incurred			as incurred
<b>Clean Energy Options</b>												
Customer List							\$322.03 / List					
Supplier Initiation Fee							\$3,189.13					
Supplier Rate Maintenance / Error Correction							\$67.87 / hr					